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<td>Name:</td>
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<td>Organisation:</td>
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1. Which of the following most appropriately describes your relationship with QABC?

- [ ] Student
- [ ] Staff member
- [ ] Management
- [ ] Employer or industry organisation
- [ ] Graduate
- [ ] Other:

2. Please describe the opportunity for improvement.

(This may include specific details about the area to be improved, how it could be improved, how you identified the improvement opportunity, and so on.)

3. Please outline the potential benefits of making this improvement and/or implications of not making this improvement.
4. In your opinion, to which area/s of the business does this opportunity for improvement most appropriately relates?

☐ Training and assessment approaches   ☐ Course materials
☐ Client services   ☐ Policy/procedure/system
☐ General management   ☐ Marketing
☐ Documentation/recordkeeping   ☐ Staff
☐ Other:

5. Has identification of this opportunity for improvement come from a complaint?

☐ Yes   ☐ No

6. Please give a rating on the importance and/or urgency of making this improvement.

☐ Low priority – not urgent   ☐ Medium priority – low urgency   ☐ High priority – urgent

Optional: please provide your contact details so we may contact you if required.

Print name:  Date:  /  /

Signed:

Please return this form using the details below.
Thank you for participating in our continuous improvement processes.

admin@qaec.nsw.edu.au

Office use only

Register No:  Date received:

Suggestion recorded:  Initial:  Date:

Review date:  Date for review by management/QA panel

Decision:  Responsibility:

Timeline:  Recorded:  Initial:  Date:

Completed:  Initial:  Date:  Recorded:  Initial:  Date: